NK Repair & Inspection Request Form



If your product requires repair or service, please complete this repair & inspection form following the instructions. For warranty details and to check if your product is still covered under our warranty please visit: www.nksports.com/nk-warranty

CUSTOMER DETAILS			
Name		Return Address:	
Club			
Email			
Contact No			
Mobile			
PRODUCT INFORMATION			
CoxBox 84 / 88 / CovVox (Metal Can)	Qty	Microphone (BNC/R2 Connector Only)	Qty
CoxBox 08 (Plastic Can w/ Bumpers)	Qty	SpeedCoach Gold/Red	Qty
CoxBox Mini	Qty	StrokeCoach	Qty
Blue Ocean Megaphone	Qty	Interval Watch	Qty
SpeedCoach XL	Qty	Shell Wiring	Qty
SpeedCoach GPS	Qty	Speakers	Qty
SpeedCoach XL/GPS Battery	Qty	CoxBox Battery	Qty
EmPower Oarlock	Qty	Other	Qty
DESCRIPTION OF ISSUES: (Please describe in detail the problems you are having)			
// tick appropriate hour			
(tick appropriate box) REPAIR We will carry out the repair and invoice to you using the details provided above.		QUOTE We will email you a quote for you carrying out any repair work.	ur approval before
AUTHORISATION			
		Signature	
Today's Date			



Oarsport Ltd are the UK distributor and authorised repair centre for NK Sports Performance Electronics. Please note that any repair work not carried out by Oarsport Ltd may void your products warranty.

WHAT TO DO NOW?

Pack your items and a copy of this form and securely ship to: Attn: Return & Repairs Department

Oarsport Ltd
Unit 20, Nottingham South & Wilford Ind Est
Ruddington Lane
Wilford
Nottingham
NG11 7EP

NOTE: For both warranty and non-warranty repairs, you are responsible for the cost of shipping your product to Oarsport Ltd. A £20 inspection fee is charged per product inspected unless your product is still under warranty. This will be deducted from the cost of the repair should you proceed.

WHAT HAPPENS NEXT?

You will receive an email confirming receipt of your product(s). We will then either repair your products or provide you with a quote to repair them depending on your request overleaf. If your product cannot be repaired or serviced in the manner requested, or we have questions about the problem you have described, we will be in touch by phone or email.

Questions or clarifications about our NK Sports Repair Services?

Email our customer service team (info@oarsport.co.uk) or call 0115 981 8183

WARRANTY ON REPAIRS

All repairs carry a 90-day warranty, which begins the day the repaired item is shipped back to the customer. In addition, replacement parts installed as part of a repair carry a one-year warranty. Repaired products will continue to be covered by their normal warranty or by this extended repair warranty, whichever is longer.



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